



**Small Business
Friendly Council**

AN INITIATIVE OF THE SOUTH AUSTRALIAN
OFFICE OF THE SMALL BUSINESS COMMISSIONER



Small Business
Commissioner
SOUTH AUSTRALIA



Local Government Association
of South Australia

Small Business Friendly Council Initiative Charter Agreement

The Town of Gawler is committed to supporting our local small business community through the Small Business Friendly Council Initiative by:

- recognising the small business community as an important stakeholder and consulting regularly with it
- understanding how small businesses operate and their needs, goals and key challenges
- providing clear and concise service standards, which set out what we will do to support local small business
- taking reasonable action to limit unnecessary administrative burdens
- reviewing our policies to check for 'small business friendliness' on a regular basis
- implementing activities to improve the operating environment for small business within our area
- establishing a business advisory group to assist us in understanding the needs of local small business
- implementing a procurement policy which recognises that local small business is a significant contributor to economic development in our area
- ensuring prompt payment of small business invoices
- managing disputes in a timely and cost effective manner

Henry Inat
CEO, Town of Gawler

Karen Redman
Mayor, Town of Gawler

John Chapman
Small Business Commissioner

Signed on 19 / 2 / 2018